## **EMAIL REQUEST TO CUSTOMERS**

From: Mayor Hardberger

Sent: Thursday, October 20, 2005 2:49 PM

To: XXXX XXXXXXX

Subject: Request from Mayor Phil Hardberger

The City of San Antonio Development Services Department provided your email address to me. It is my understanding that you or your company sought services from the City, as part of a construction or development project, during the past 12 months. As Mayor, I have pledged to improve the development-related services of the City.

I need your help!

Please take a few minutes to take this on-line survey concerning the development process in San Antonio and the services you received, by clicking on the link below.

## **Mayor's Development Services Survey**

The results of the study will be provided directly to the Mayor's Office, and your survey responses can remain anonymous, if you choose.

The survey also provides an opportunity and instructions for you to submit your own recommendations for how the City should improve the development process in the near future.

Thank you for your assistance.

Sincerely,

Mayor Phil Hardberger City of San Antonio (210) 207-7080

If you feel that you have recieved this e-mail in error or have already completed this survey please click the link below to remove your name from future communications.

Remove from list

This link is unique to you. Please do not forward it.